This presentation premiered at WaterSmart Innovations

watersmartinnovations.com





Presentation by West Basin Municipal Water District and A & N Technical Services, Inc.

How to Develop a Conservation Master Plan in 6 Steps

October 10, 2008

Presenters: Gus Meza, West Basin Dr. Tom Chesnutt, A&N Maureen Erbeznik

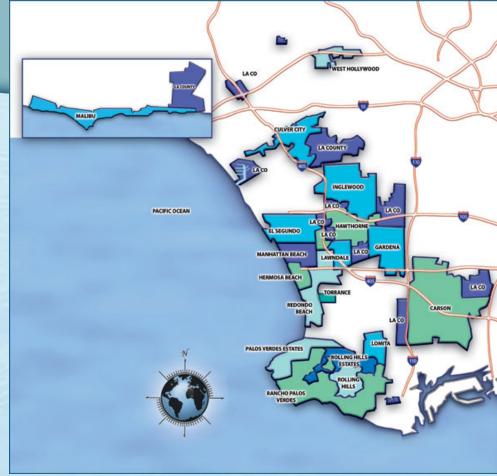
Who is West Basin MWD?

- Water Wholesaler in Los Angeles County
 Provides Imported Water to 1 Million People
- Provides Recycled Water
- Provides Education & Conservation Programs











West Basin's Commitments to Customers



- Water Reliability West Basin is committed to innovative planning and investments to provide water supply reliability and drought protection.
- Water Quality West Basin is committed to providing safe, high quality water by meeting current and anticipated water quality requirements.
- Sound Financial and Resource Management West Basin is committed to efficient business operations, financial planning and asset management.
- Customer Service West Basin is committed to providing value by understanding and meeting the needs of our customers and the communities we serve.
- Environmental Stewardship– West Basin is committed to sustainable and environmentally-friendly business practices.

Why a Master Plan?



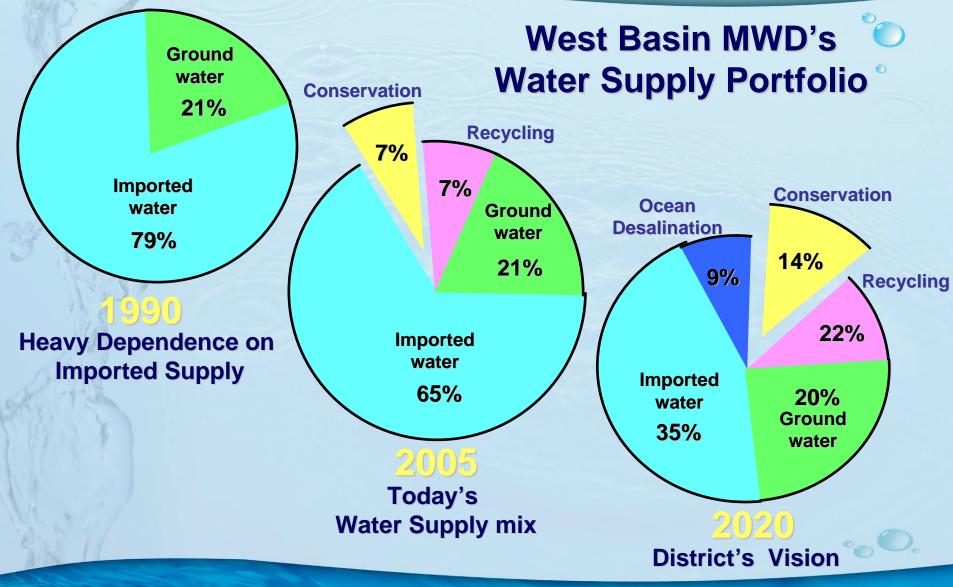


- Accountability for IRP Conservation Target
- District takes conservation as a serious resource option
- Cost-effectiveness supporting program decisions
- Technical survey of water end users



Why a Master Plan?





Master Plan Objectives



- °
- Policy document to guide investments in conservation
- Flexible five-year action plan
- Detailed database to develop future programs



Master Plan – 6 Steps

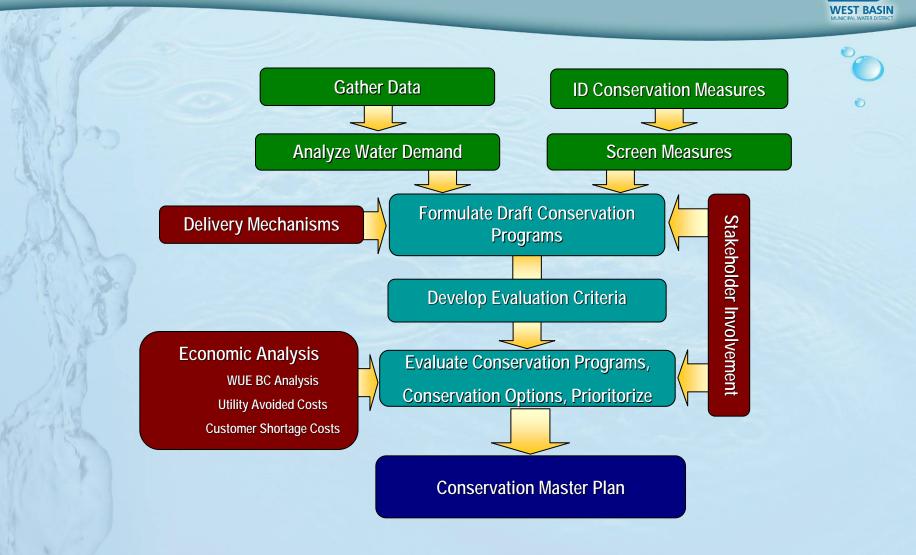


°

- 1. Develop Approach
- 2. Perform Analysis
- 3. Identify Opportunities
- 4. Evaluate Options
- 5. Receive Stakeholder Input
- 6. Recommend Program Portfolio & Implementation Plan



Step 1 - Approach Flow Chart



00

www.westbasin.org

1. Approach: Terminology





- Conservation Measures
 - Technologies, Plumbing Fixtures, Management Practices,
- Delivery Mechanism
 - Education, Rebates, Incentives, Direct Install, Ordinances
- A Conservation Program =
 - Conservation measure(s) + delivery mechanism

1. Conservation Measures



Residential	Landscape	CII
Aerators	Audits	Analyst Survey I
Flappers w/Survey	Central Controllers	Analyst Survey II
High-Efficiency Washers	Education – Mem Agy	Cooling Tower Cond Meter
Irrig Eval with Timers	ET Controllers	Engineer Survey
Irrig Eval without Timers	Irrigation Controllers	Flush Valve Kit
Multi-Family Surveys	Moisture Sensors	High-Efficiency Washers
Weather-Based Controller	Protector del Agua Class	Industrial Process Improve
Showerheads		Pre-Rinse Spray Head
Showerheads – Distributed		HET Toilets - Dual Flush
Surveys, Single Family		ULF Toilets - Flush Valve
Surveys, Single Family-Old		ULF Toilets - Tank Type
Toilet Displacement		ULF Urinals
HET Toilets – Distribution		Water Broom
HET Toilets – Rebate		Water Management Study
HET Toilets - Dual Flush		X-Ray Processor

www.westbasin.org

Blue = Backed by existing or new plumbing codes.

1. Delivery Mechanisms

WEST BASIN





www.westbasin.org

Step 2 - Perform Analysis



- 1. Retailer Data Export Customer Data From Billing System
- 2. Develop a Master Database
- 3. Number and Type of Accounts (i.e. residential, CII, agriculture, etc.)
- 4. Code Data (SIC or NAICS)
- 5. GIS Demographic Data
- 6. Geocode Data



2. Consumption Data

WEST BASIN

0

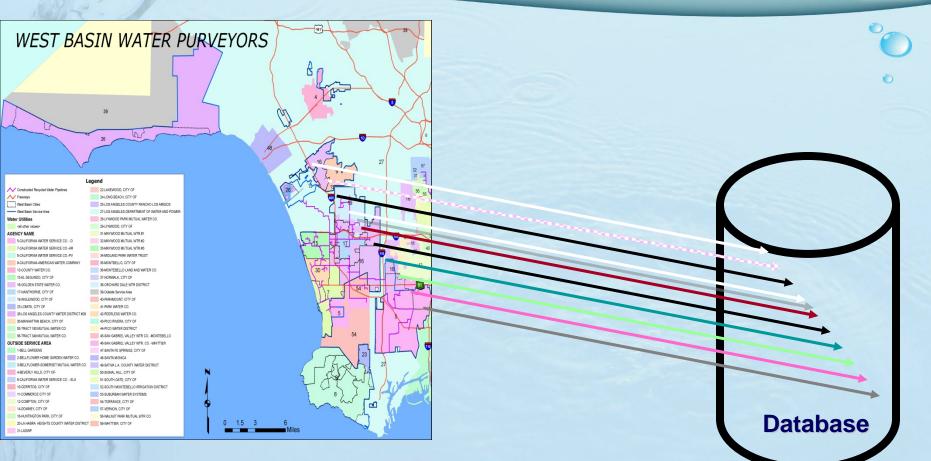
°0O.



2. Consumption Data



°0O.



2. Account-Level Data



Collected nearly 16 thousand CII accounts

Account	Service Address	Service City	State	ZIP	Account Type	Meter Size	Feb	Mar	Apr
	6334 Chalet Dr	Hermosa Beach	CA	900403706	Business Metered	2" meter	3	6	3
	5999 Bandini Blvd	Redondo Beach	CA	900402902	Industrial Metered	2" meter	26	91	48
	4710 S Eastern Ave	Palos Verdes	CA	900402913	Industrial Metered	1" meter	8	20	6
	3328 Boxford Ave	Redondo Beach	CA	900403002	Business Metered	2" meter	14	28	14
	7001 Lanto St 107	Hawthorne	CA	900403713	Business Metered	5/8" meter	3	-	-
	6201 Randolph St	Hermosa Beach	CA	900403514	Industrial Metered	4" meter	520	1,246	750
	6819 Watcher St	Redondo Beach	CA	900403715	Business Metered	1" meter	8	14	11
	6817 Watcher St	Torrance	CA	900403715	Business Metered	1" meter	2	40	2
	6730 Lanto St	Rancho Dominguez	CA	900403729	Business Metered	5/8" meter	51	94	47
	7200 Dominion Cir	Torrance	CA	900403647	Business Metered	1-1/2" meter	69	62	64
	6651 E 26th St	Commerce	CA	900403215	Business Metered	1-1/2" meter	1	2	1
	6560 Bandini Blvd	Compton	CA	900403120	Industrial Metered	1-1/2" meter	0	0	0
	5959 Randolph St	Redondo Beach	CA	900403416	Industrial Metered	3" meter	94	161	81

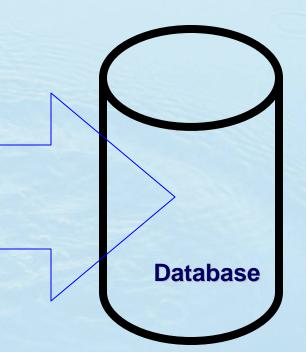
• Residential consumption from UWMPs



2. Matching to External Data



Demographics
Urban Water Management Plans
NAICS Codes
Assessor Parcel Data
Geocodes



2. Demographics



Census data in SCAG RTP Files
– Cal. State Fullerton GIS extraction
– Summarize by District, Division, Retailer

	Cit	ty of Inglewood				
Statistic/Year	2005	2010	2015	2020	2025	2030
Persons per Occupied Dwelling Unit (Household)	2.93	2.88	2.85	2.82	2.79	2.76
Total Population	94,212	96,699	98,892	101,053	103,121	105,105
Non-Institutionalized Population	670	682	640	651	663	699
Resident Population	92,820	95,295	97,774	99,915	101,961	104,095
Retail Employment	6,166	6,580	6,728	6,895	7,038	7,170
Service Employment	24,871	28,956	30,493	31,215	31,866	32,576
Other Employment	13,782	13,951	13,551	13,863	14,144	14,273
Occupied Single Family Dwelling Units	10,261	10,523	10,249	10,602	10,947	10,765
Occupied Multiple Family Dwelling Units	21,400	22,652	24,066	24,881	25,676	27,007
Number of Workers	35,501	37,960	39,143	40,265	41,277	42,409
Land Area (Acres)	4,905					

2. NAICS Codes



- 6-digit business type indicator
- Submitted ~11k accounts to D&B
 - 70% matched
 - 4k NAICS from retail agency

		Sum of	Sum of	Average of
	Average of	Number	Consumption	Consumption
NAICS Name (Look up)	NAICS	Accounts	(ccf/yr)	(ccf/yr)2
Sugar and Confectionery Product Manufacturing	3113	8	1,373	1,373
Other Nonmetallic Mineral Product Manufacturing	3279	8	1,480	740
Ventilation, Heating, Air-Conditioning, and Commercial Refrigeration Equipment Manufacturing	3334	10	1,630	815
Semiconductor and Other Electronic Component Manufacturing	3344	12	1,799	1,799
Basic Chemical Manufacturing	3251	6	1,836	918
Apparel Accessories and Other Apparel Manufacturing	3159	4	2,056	2,056
Rubber Product Manufacturing	3262	7	2,205	1,103
Engine, Turbine, and Power Transmission Equipment Manufacturing	3336	7	2,344	1,172
Agriculture, Construction, and Mining Machinery Manufacturing	3331	15	2,612	1,306

2. Parcel Assessor Data



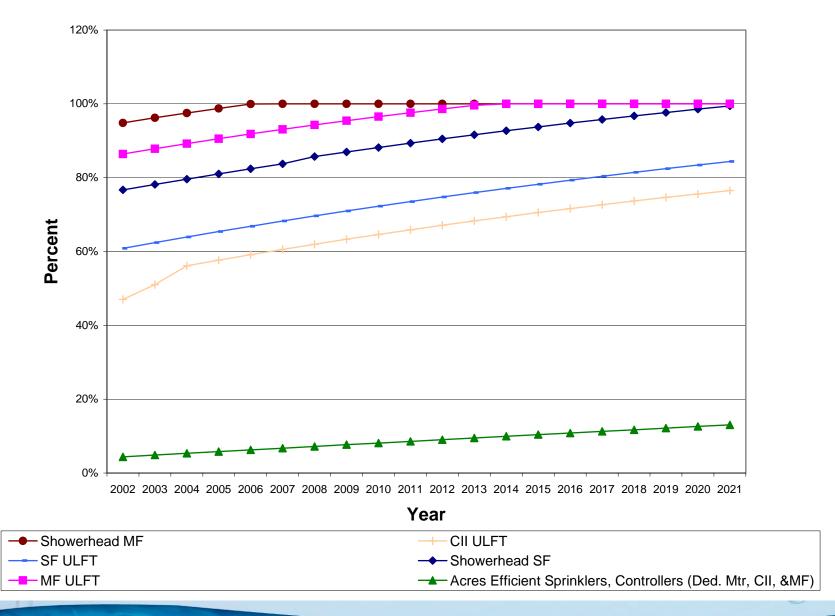
- LA County GIS Boundary File
 - Extracted parcel IDs and area for WBMWD (225k parcels)
- Assessor Parcel Data (DS04 File)

- Analyzed "Use Code"

usecode	mean(area_	Freq. First	Second	Third	Fourth
1720	8,256	79 COMMERCIAL	OFFICE BUILDING	OFFICE AND RESIDENTIAL	ONE STORY
1722	2,451	2 COMMERCIAL	OFFICE BUILDING	OFFICE AND RESIDENTIAL	TWO STORIES
1724	18,155	1 COMMERCIAL	OFFICE BUILDING	OFFICE AND RESIDENTIAL	FOUR STORIES
1800	17,615	49 COMMERCIAL	HOTEL AND MOTEL	HOTEL UNDER 50 ROOMS	ONE STORY
1801	39,129	2 COMMERCIAL	HOTEL AND MOTEL	HOTEL UNDER 50 ROOMS	ONE STORY
180G	4,945	4 COMMERCIAL	HOTEL AND MOTEL	HOTEL UNDER 50 ROOMS	MILLS ACT PROPERTY
1810	70,296	21 COMMERCIAL	HOTEL AND MOTEL	HOTEL 50 ROOMS AND OVER	ONE STORY
1811	66,677	3 COMMERCIAL	HOTEL AND MOTEL	HOTEL 50 ROOMS AND OVER	ONE STORY
1812	194,386	1 COMMERCIAL	HOTEL AND MOTEL	HOTEL 50 ROOMS AND OVER	TWO STORIES
1813	60,143	2 COMMERCIAL	HOTEL AND MOTEL	HOTEL 50 ROOMS AND OVER	THREE STORIES
1814	186,166	1 COMMERCIAL	HOTEL AND MOTEL	HOTEL 50 ROOMS AND OVER	FOUR STORIES
1815	192,877	1 COMMERCIAL	HOTEL AND MOTEL	HOTEL 50 ROOMS AND OVER	FIVE STORIES



Device Saturation



Step 3 - Identify Local District Opportunities



Industrial Customers	1,600
Commercial Cooling Towers	250
Food Facilities	600
Outdoor Landscape	106,000 Acres
Residential Toilets (non	264,000
ULFT)	Toilets



www.westbasin.org

3. Local Opportunities



00

n a	Carson	Inglewood	Manhattan Beach	Lawndale	El Segundo 💿
Residential Toilets					
Industrial Customers	239	1	8	7	212
Laundromats	6	6	7	1	1
3 Story Buildings					
Medical Facilities	64	9	21	17	103
Markets	39	10	2	9	14

3. Conservation Measures Identified



00

MEASURE GUIDE

Devices	Ultra Low Flush Toilets (ULFTs) RESIDENTIAL	COMMERCIAL
Types of P r ograms	Rebate or Voucher Distribution Direct Installation Vendor delivery (mf) Retrofit on resale ordinance	Rebate or Voucher Direct Installation Vendor delivery Valve replacement
Description	 1.6 gallons per flush (gpf) Mandated since 1992; maximum 1.6-gpf sold in CA. Since 1994 only 1.6 sold in US. Residential toilets are typically tank-type models with round bowls. There are two types of tank models: gravity fed and pressure assisted. Gravity toilets are the most common type. They rely on the weight of the water and head pressure to remove the waste through the trap. Pressure assisted models supply line pressure to force the waste through the trap. Pressure assisted models typically costs \$100+ more. There is also a third type, vacuum gravity models, a hybrid of the these two. 	 1.6 gallons per flush (gpf) Mandated since 1994; maximum 1.6-gpf installed in US. (except for blowout toilets, for which maximum is 3.5-gpf) There are two types of toilets installed in commercial facilities: flushometer valve and tank-types. Flushometer valve toilets are activated through a handle or automatic sensor located above the toilet bowl. They tend to be installed in locations that receive high use. Tank-type toilets are similar to residential models except when used by the public are required to have an elongated bowl. Sloan has introduced a the Crown Flushometer Valve which can not be inadvertently retrofitted to use more than 1.6 gallons per flush as is the case with the Sloan crown valves as well as those from other manufacturers
Savings	Single Family 21 – 27 gpd Multi Family 36 – 63 gpd Depends on persons per household and toilets per household	16 – 57* gpd *Depends on type of facility and amount of use

3. Program Design





- Sculpt a delivery mechanism
- Estimate program costs and benefits



Step 4 - Evaluate Options

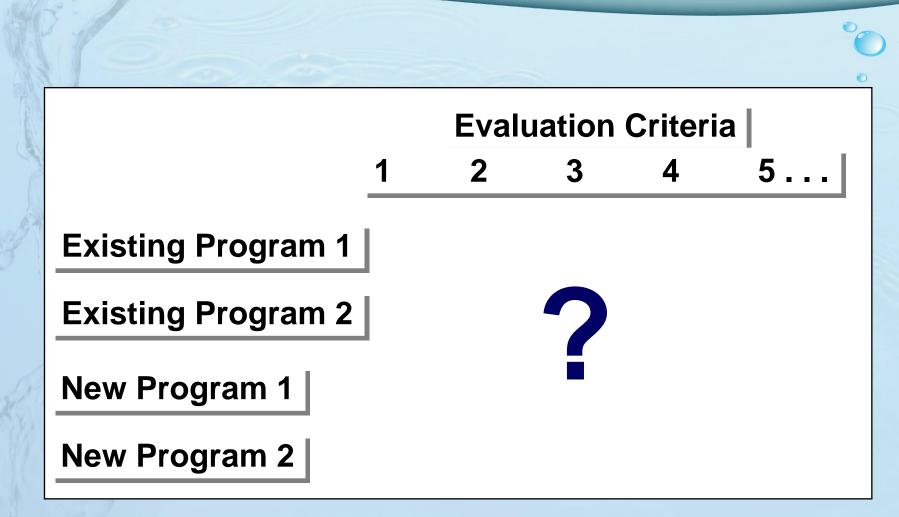




- Pre-rinse Spray Valve Installations
- Restroom Retrofit
- ULFT or HET Rebate
- HET Distribution
- Clothes Washer Rebates
- Conductivity Controllers for Cooling Towers
- Save A Buck Commercial Incentives
- Smart Controller Distribution
- Residential HEW Washer Rebates
- Irrigation Equipment Incentives
- Laundromat Retrofit
- Large Landscape Water Budgets
- Supermarket Retrofit
- Industrial Process Audits and Incentives
- Medical Facilities Retrofit

4. Program Evaluation







4. Develop Evaluation Criteria

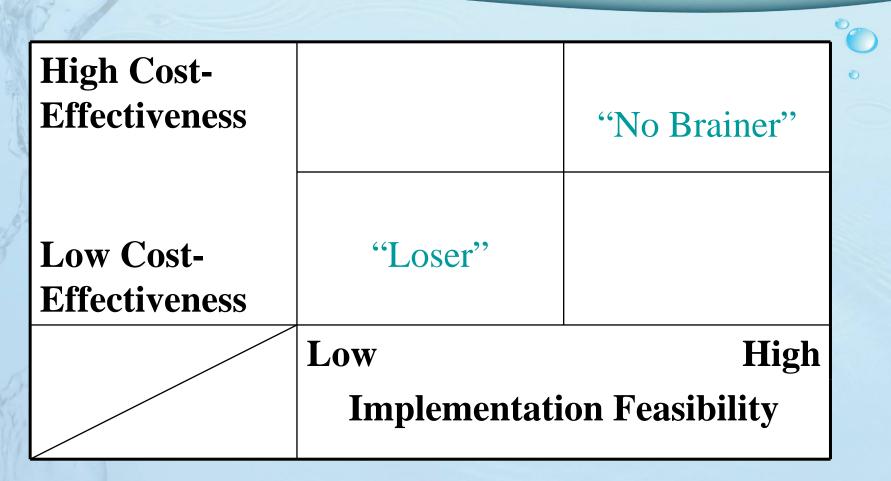


- Cost Effectiveness
- Water Savings Potential
- Implementation
- Certainty of Water Savings
- Additional Benefits
- Public Relations Value
- Outside Funding Potential
- Quickly Scalable

4. Screening Conservation Measures



001



4. Recommended Program Ranking



000

		Õ
0	Laundromat Retrofit	102 °
	Smart Controller Distribution	95
2	Conductivity Controller Incentives	83
	Irrigation Equipment Incentives	80
S	Industrial Process Audits & Incentives	80
	Supermarket Retrofit	80
	Large Landscape Water Budgets	69
	Medical Facility Retrofit	50









www.westbasin.org

Step 5 - Stakeholder Input

To receive input on recommended programs 0 **Over 100 participants in two workshops** Cities, retail agencies, environmental groups, vendors Verbal, written feedback on programs and outreach

5. Stakeholder Input

Metropolitan Service Area Supplies

- Received Feedback on Each Program
- Stakeholder Interest:
 - HET program
 - Laundromat program
 - General landscape & irrigation
 - Weather based irrigation controllers
 - Car wash recirculation systems
 - Industrial process

5. Final Ranking of Recommended Programs



0

00

Laundromat Retrofit	102	0
Smart Controller Distribution	95	
Conductivity Controller Incentives	83	
Irrigation Equipment Incentives	80	
Industrial Process Audits & Incentives	80	
Supermarket Retrofit	80	
Large Landscape Water Budgets	69	
Medical Facility Retrofit	50	

5. Laundromat Retrofit





Status:	New Program
Technology:	Commercial, coin-operated
Offer:	Substantial incentive from multiple utilities
Rationale:	Cash-limited Laundromats need substantial incentives to replace early models.
Target Market:	Laundromats
Partners:	Gas Co., Edison, MWD
Annual Budget:	\$37,500
Required Staff:	.10 FTE

5. Smart Controller Distributions





Status:	New Program
Technology:	Irrigation Controllers •
Offer:	Free product distributions at events similar to toilet distributions
Rationale:	Product is not readily available, distribute to promote market transformation
Target Market:	Single family, Multi familyCommercial, Industrial
Partners:	MWD and DWR
Annual Budget:	\$68,000
Required Staff:	.25 FTE
	°o O.

5. Cooling Tower Conductivity Controller Incentive Program



Status:	New Program
Technology:	-Conductivity controllers - pH controllers
Offer:	Prescriptive incentives for installation of conductivity and pH controllers
Rationale:	 Most cost effective product Engage water treatment trades to help transform market
Target Market:	Buildings over 3 stories
Partners:	MWD and LADWP
Annual Budget:	\$60,000
Required Staff:	.5 FTE

5. Irrigation Equipment Rebate Program: Pilot





Status:	New Program
Technology:	- Matching heads
	- Pressure regulators
	- Weather-based controllers
Offer:	Customized Incentives
Rationale:	Incentives are needed to spur irrigation equipment upgrades to
	improve water efficiency.
Target Market:	Large landscape customers
	- Multi family, Commercial,
	Institutional
Partners:	MWD
Annual Budget:	\$80,000
Required Staff:	.5 FTE

www.westbasin.org

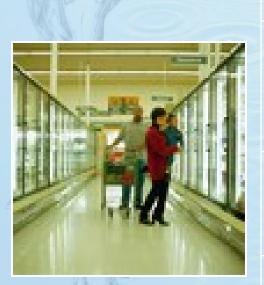
5. Industrial Process Audits & Incentives



	Status:	New Program
	Technology:	Process water use reduction and reuse technologies
-tell	Offer:	Customized incentives based upon the amount of water saved
	Rationale:	Most potential for savings on per site basis. Build on MWD's existing program
	Target Market:	Industrial Processes such as: - Food processing, textiles, fabricated metals, electronics, and industrial laundries.
	Partners:	MWD
	Annual Budget:	\$225,250
	Required Staff:	.5 FTE

5. Supermarket Program

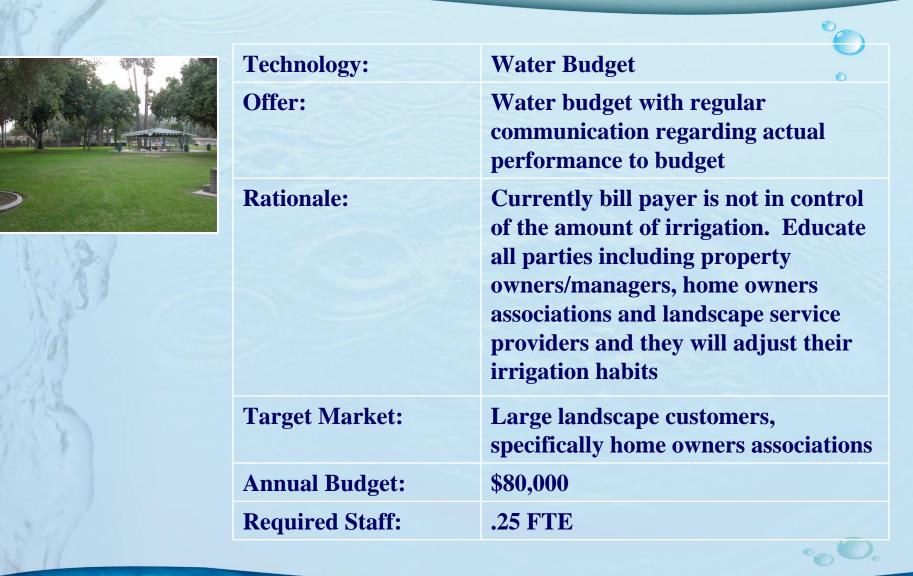




Status:	New Program
Technology:	- Pre-rinse spray valves, High Efficiency Toilets, Waterbrooms
	- Conductivity controllers for evaporative condensers
Offer:	 -Free product and installation of spray valves, HETs and waterbrooms - Incentive for conductivity controllers
Rationale:	There are plenty of supermarkets but they are low margin businesses and need free products and installations
Target Market:	Supermarkets and food stores
Partners:	MWD
Annual Budget:	\$50,000
Required Staff:	.25 FTE

5. Large Landscape Water Budgets: Pilot





5. Medical Facilities Rebate









Status	New
Technology	- High efficiency toilets, Pre-rinse spray valves-
	- Waterbrooms, Conductivity controllers
Offer	- Free product and installation for film processors, spray valves and HETs
	- Incentive for conductivity controllers
Rationale	-There are plenty of hospitals.
	-Many have major participation barriers: main f -
	Focus customer care, tight budgets and stringent
	regulations are why program must be turn-key
Target	Hospitals and medical facilities with long hours of
Market	operation
Partners	MWD
Annual Bgt	\$45,085
Required Staff	.25 FTE

5. Pilots, Studies and Demos: Car Wash Study



0

0



Status	New Study
Technology	Car wash recirculation water systems
Offer	Determine offer based upon results of study
Rationale	Car wash recirculation systems save significant amounts of water, however many car washes have already implemented this technology. Research needs to be done on market saturation and barriers.
Target Market	Car washes



5. Pilots, Studies and Demos: Artificial Turf Demonstration





Status	New Demonstration Project
Technology	Artificial (synthetic) turf
Offer	Demonstration Project
Rationale	Demonstration could educate customers not only about artificial turf but water efficiency in general if located in a high traffic school or park.
Partnerships	Potential corporate sponsorships
Target Market	- School sports field, parks

Step 6 - Implementation Plan

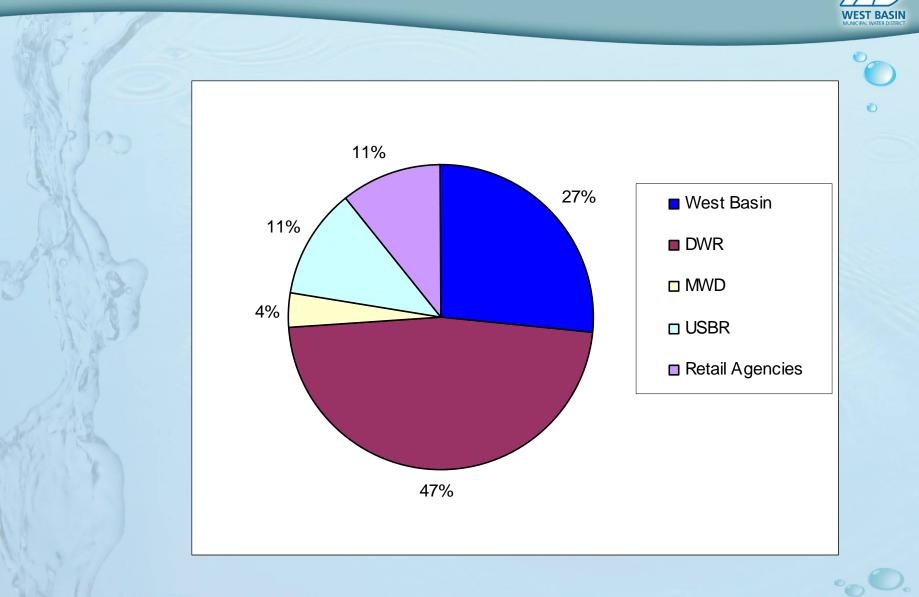


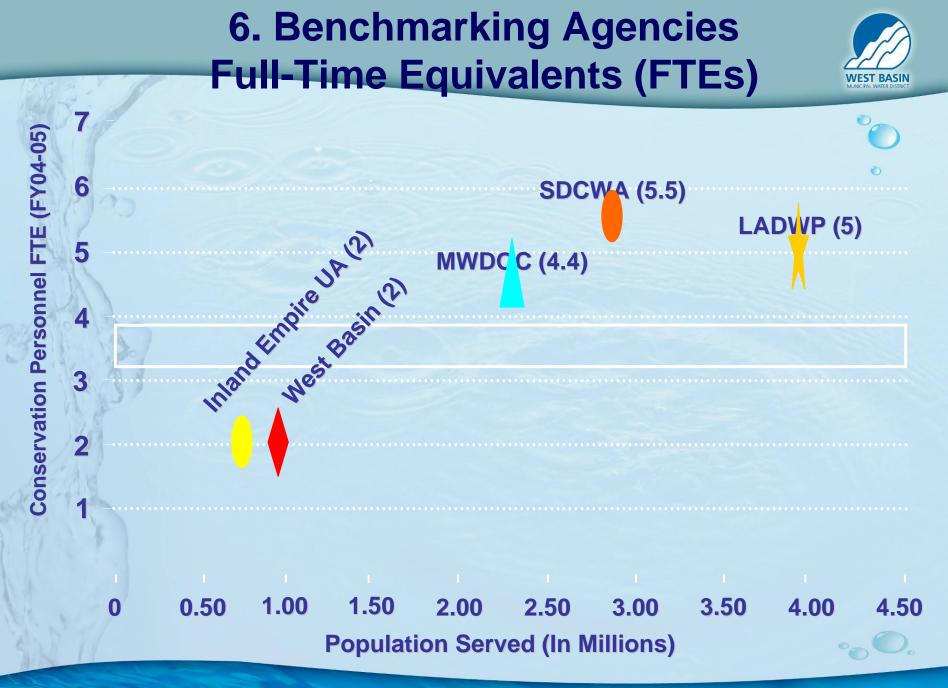


- Budget Implications
- Staffing Requirements
- Variety in Portfolio
- Transitioning Existing Programs



6. Leveraged Funding





6. Five Year Implementation Plan



PROGRAMS	FY 05-06	FY 06-07	FY 07-08	FY 08-09	FY 09-10	FY 10-11
HET DISTRIBUTIONS						
SMART CONTROLLER DISTRIBUTIONS						
PRE-RINSE SPRAY VALVE INSTALLS						
RESIDENTIAL ULFT REBATES						
HET & WASHER REBATES						
SAVE-A-BUCK CII INCENTIVES						
COMPLETE RESTROOM RETROFIT						
LAUNDROMAT WASHER REBATES						
IRRIGATION EQUIP. / WATER BUDGET						
CONDUCTIVITY CONT. INCENTIVE		1				
INDUSTRIAL PROCESS IMPROVEMENT						
INDUSTRIAL PROCESS IMPROVEMENT SUPERMARKET RETROFIT						
	282	355	403	381	341	382

Other Non-Hardware Program Concepts to Consider



- Study tiered water rates (retail, wholesale)
- Implement education programs
- Support ordinances and legislation



Preliminary Outreach Plan



- Customer Agency Outreach
 - Offer tailored outreach & marketing
 - Partner with South Bay Cities COG
- Public Awareness
 - Print, Media, and Web Site
 - Director outreach
 - Current Senior Community Outreach
- Environmental groups, other stakeholders
- CUWCC Support



Other Action Plan Elements



- Policy Principles
- Partnerships
- Marketing & Outreach
- Long-term Revenue Sources



Conclusion: Revising the Plan



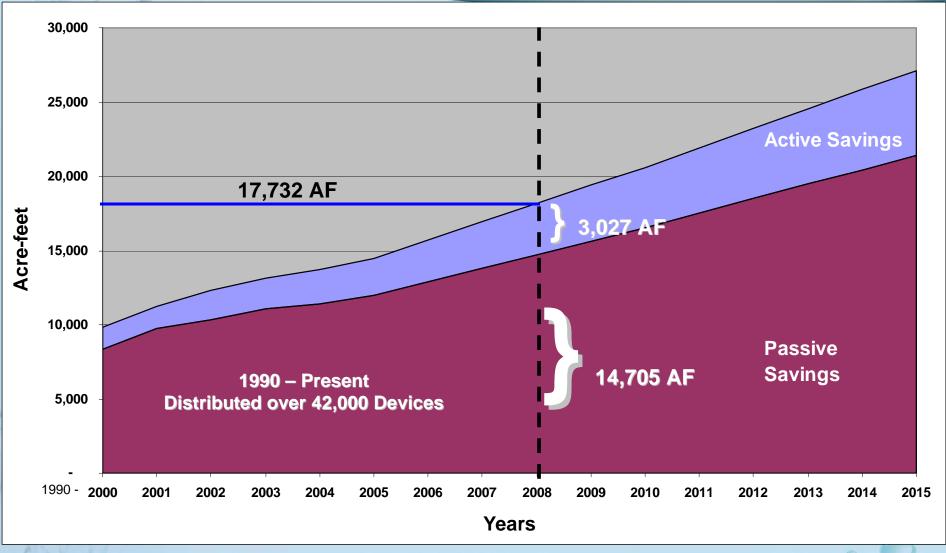
• Conservation programs are a means to an end (saving water)

• Costs and Benefits define the "E" in WUE

• Measurement and evaluation allows programs to adapt

Water Conservation Target

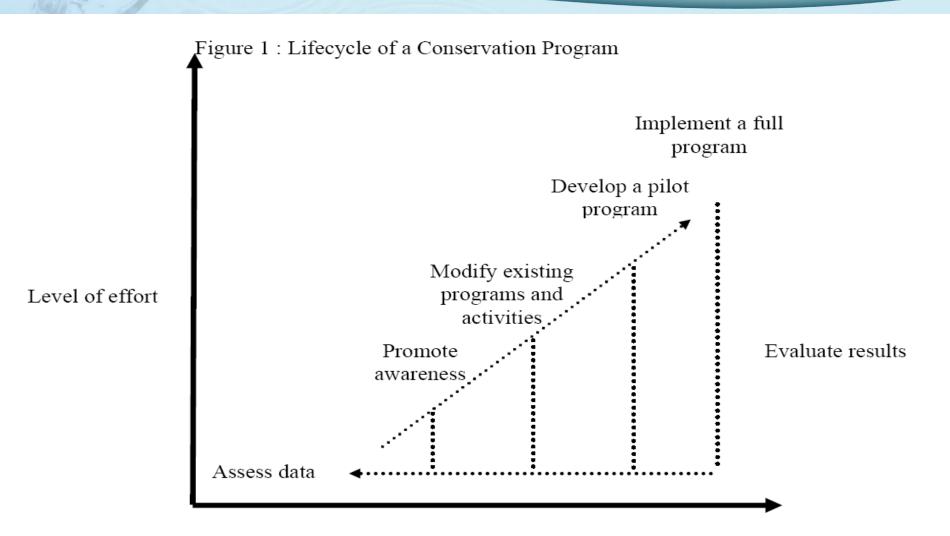




www.westbasin.org

Lifecycle of Conservation Programs





Source: Socioeconomic Impacts of Conservation, AwwaRF 2001.

Avoided Cost Model

15 Ca - 1

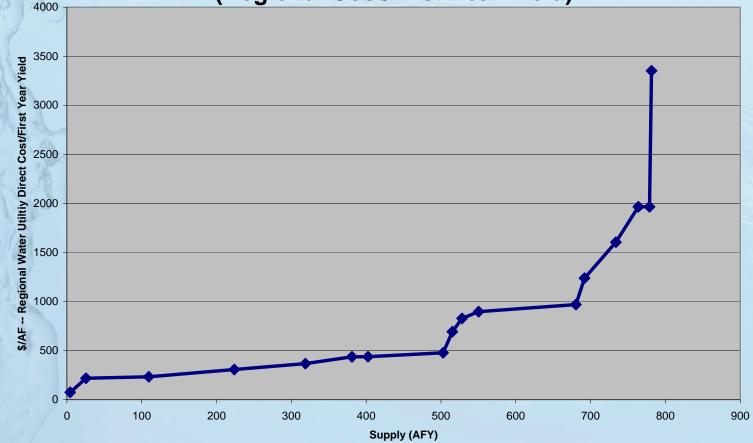
WEST BASIN

					Õ
	crosoft Excel - CUWCCAwwaRF_Direct Utility Avoided Cost Model Test 05-23-05.xls Tile Edit View Insert Format Tools Data Window Help Adobe PDF				e a question for help
	$ = \left[\begin{array}{c} \begin{array}{c} \begin{array}{c} \begin{array}{c} \end{array} \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \begin{array}{c} \begin{array}{c} \end{array} \\ \end{array} \\ \end{array} \\ \begin{array}{c} \begin{array}{c} \end{array} \\ \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} \\ \begin{array}{c} \begin{array}{c} \end{array} \\ \end{array} \\ \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} \\ \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} \\ \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} \\ \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} \\ \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} $	▼ ② 3+ ¥			
Arial				🗿 🗁 🏷 🔰 🖳 ቡ 💎 Reply with G	nanges End Review
	C5 - A		-		
	A	В	С	D	E
1	Direct Utility Avoided Cost Estimation	on Mod	el, Versic	on 05.10.05	
2	Common Assumptions				
3	Č				
4	Awwa Research				
5	Foundation Manage the Manage Televier	California Urban Water			
6		Conservation		-	
7	Enter Common Assumptions:	Council	-		
8	Planning horizon (year)	2040		Discount Rate Converter	(Optional)
9			-	IF:	
	Cost Reference Year	2005		Nominal Discount Rate is:	6.00%
11			-	AND	
	Lost and Unaccounted for Water (%)	10%		Projected Inflation Rate is:	2.00%
13			-	THEN	0.000
	Peak-Season Start Date ('xx/xx')	1-Jun	_	Real Discount Rate is:	3.92%
15	Peak-Season End Date ('xx/xx')	31-Oct			
	Deal Discount Data	2.020/	🔶 Discount ı	rate is used for net pres	sent
17	Real Discount Rate	3.92%	value (NP	V) calculations.	
18 19			"Real" dis	count rates are net-of-	
20	Choose Units of Measurement		UI inflation.	See converter above.	
			Flow:	mad	
21	Measurement System		Volume:	mgd	
22			volume.	mg	
23					
24	U.S. System Volume Units				
26	Oldrie Onits Oldrie Onits Oldrie Onits				
27	O Acre-Feet (AF)				
	Karon Control of Cost (1 /) Karon Assumptions / Non-Water Utility AC / Demands / Variable Op Costs / On Margin Proba	bilities / On-Margin	Weighted		
	7 commented by T. Chesnutt	,			
🥭 🛃 s	start 🛛 🥹 😂 🖙 🦥 🐻 Microsoft PowerPoint 🛛 🔀 Microsoft Excel - CU			84% 🔤 🖻	

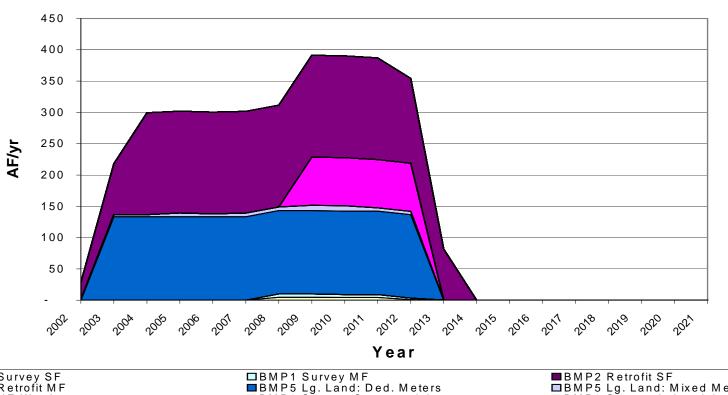
Benefit-Cost Model—A Conservation Supply Curve



Figure 7.4--Supply Curve from Conservation Programs (Regional Cost/First Year Yield)



Tracking Conservation Supply by BMP



Added Future Active Savings by Program

WEST BASIN

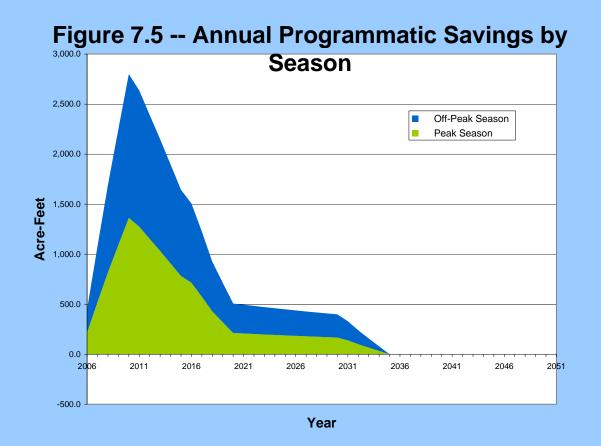
□BMP1 Survey SF BMP2 Retrofit MF ■BMP5 Lg. Land: Mixed Meters BMP6 HE Washers BMP9 Survey: Commercial BMP9 Survey: Industrial BMP9 Survey: Institutional BMP9 CII ULFT ■BMP14 Res. ULFT SF ■BMP14 Res. ULFT MF Broadcast ET Controllers: SF ■MF HE Washers "BMP 6A" ■Comm HE Washers "BMP 6B" SM Landscape Ord. (New Construction) Lq. Land: Ded. Meter Surveys □n/a □n/a

Seasonal Savings



0

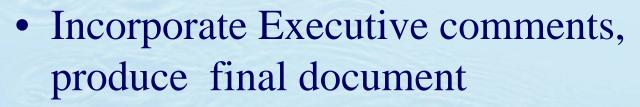
0



www.westbasin.org

Next Steps





• Begin Year 1 Action Plan Implementation & Outreach



More Feedback?



Contact:

Gus Meza West Basin MWD 310-660-6209 www.westbasin.org gusm@westbasin.org

Maureen Erbeznik 310-822-3369 <u>moerbeznik@ca.rr.com</u>



Tom Chesnutt A & N Technical Services 760-942-5159 tom@antechserv.com

•**••**